

I'm not a robot



























MyBroadband Speed Test App can be easily accessed through the links below: Using the data the app provides, you also need to understand what each of the three data points represents. Ping: This represents the period it takes for data to be transferred between a server and your device. Download: The speed at which your computer will receive content, such as when watching YouTube or downloading a file. Upload: The speed at which data and files can be moved from your computer and devices to another location through the internet - like when uploading a file to Google Drive. Generally, home internet packages are listed in the format of 100/10Mbps, with the former referring to the maximum download speeds, and the latter the maximum upload speed. For example, with the above package, you can expect 100Mbps download speeds and 10Mbps upload speeds. However, it's important to remember that you'll rarely get exactly what is stated. If your ISP promises 100Mbps download speeds and you're getting 85Mbps, this is perfectly normal, but if you're only getting 20-30Mbps, this is well below reasonable expectations. In this scenario, there are several reasons your Internet could be slow - and not all of them are your ISP or network provider's fault. These include: Connection type - Wired connections are more stable than wireless connections. Multiple devices - If you have several devices running background apps at the same time, this can lower network performance - as speed tests do not consider bandwidth that is currently being used. Hardware issues - Before blaming your ISP/network provider, it is worth restarting your modem or router and seeing if this changes anything. If none of the above tips are applicable, it is time to contact your ISP. Click here to perform a speed test. It is important to measure the performance of your South African Internet connection regularly. This will ensure that you are getting full value for your money from your ISP and your router is working effectively. Additionally, when your favourite websites load slowly, speed tests help you determine what is at fault. If you get low speeds, then the problem is likely to be either your ISP or your router. If you get high speeds, then the issue may be with the website's hosting or even an undersea cable break. How to test your Internet speeds The best way to test your South African Internet connection is with the MyBroadband Speed Test app, which is available for free on Android, Huawei, and iOS. The MyBroadband Speed Test app is powered by 10Gbps servers at vendor-neutral Teraco data centres in South Africa. This ensures that when you run a speed test through the MyBroadband Speed Test app, you can trust that the results are unbiased. Each time you use the MyBroadband Speed Test app, you will receive the following results: Ping - The time it takes for data to be transmitted from your device to the MyBroadband Speed Test server and back. Measured in milliseconds (ms). Download speed - The speed at which your computer can download files from the MyBroadband Speed Test server. Measured in megabits per second (Mbps) Upload speed - The speed at which your computer can upload files to the MyBroadband Speed Test server. Measured in megabits per second (Mbps) Once your speed test is complete, you can also rate your ISP on a five-star scale. You can also copy or share your results with friends, family, or fellow Internet users. Download the MyBroadband Speed Test app below. Android - Click here Huawei - Click here iOS - Click here The best way to test your Internet speed in South Africa is by using the MyBroadband Speed Test app. This app is available for free on Android, Huawei, and iOS, and gives you your real-world download speed, upload speed, and ping time. You receive all of this data in seconds, and it is presented in a simple and user-friendly interface that does not have any intrusive ads or paid features. The MyBroadband Speed Test app also tells you which mobile Internet technologies are available in your area - such as 3G, LTE, and 5G - across all South African mobile operators. Once you have received your results, you can rate your Internet Service Provider on the MyBroadband Speed Test platform. This helps ISPs identify when their customers are receiving a sub-par service, and also helps customers make informed decisions when choosing their next. When rating your ISP, it is important to keep in mind that your real-world Internet speeds can be impacted by more than network quality. They are also affected by things like the quality of your router and the number of devices on your network. You must therefore take these factors into account when judging whether your Internet speeds are appropriate for the package you are on. The MyBroadband Speed Test app is trusted by thousands of South Africans - and for good reason. It is hosted at vendor-neutral data centres in Teraco, and on hosting servers that have 10Gbps capabilities. This ensures that all speed tests are free from the biases of any specific ISP, instead showing your true Internet pathway. This gives you a more realistic representation of your Internet speeds in real-world conditions. Download the MyBroadband Speed Test app today: Android - Click here Huawei - Click here iOS - Click here Local Internet package prices have decreased significantly in recent years, resulting in more South Africans being able to afford high-speed connectivity in their homes. These packages promise impressive upload and download speeds - but not every ISP delivers upon these promises. You should therefore perform speed tests on your home network regularly to ensure you are getting full value for your money. MyBroadband Speed Test app The best option for running a speed test is the MyBroadband Speed Test app, which can be accessed in the following ways: Next, you must click "Start Test" - and the tool will automatically calculate your ping, download speed, and upload speed. You will also be shown which ISP you are using - to ensure you are testing the right connection - and once the test is complete, you will have the option to copy or share your result, rerun the test, and rate your ISP. Understanding your result Your speed test result will include three numbers. This is what they mean: Ping - The time it takes for a single packet of data to be transferred between your device and the server. This is an important metric for online gamers, as lower ping numbers result in less lag when playing online. Download - The speed at which files and data can be received by your computer - such as when watching your favourite streaming service, or downloading a file. Upload - The speed at which files and data can be transferred from your computer to other locations on the Internet - such as if you are uploading a file to your Google Drive folder. To understand if your download and upload speeds are acceptable, you must understand what speeds your ISP promised. Most home Internet packages are styled as follows: 100/10Mbps. In this example, the package offers up to 100Mbps download speeds, and up to 10Mbps upload speeds. In real-world scenarios, it is unlikely you will ever reach these respective speeds - but you can expect numbers that approach this figure. For example, if your ISP has promised you a download speed of 100Mbps, and your speed test indicates 90Mbps, this is acceptable. However, if the speed test shows that you only achieved a download speed of 25Mbps, this would not be acceptable. Reasons for slow Internet There are several reasons that your speeds may not match the package you are paying for - and not all of them are the fault of your ISP or network provider. For example, you may have many background apps running across the various devices in your home. In this scenario, your speed test results would be lower than the actual amount of bandwidth being delivered by your network provider, as a speed test can only determine how much available speed you have on your network. The best way to avoid this is to turn off other devices and rerun your speed test to see what difference this makes. Another reason your speeds may not accurately reflect your Internet package is if you use Wi-Fi, rather than a wired connection. Wi-Fi speeds are generally lower and less stable than using a LAN cable, and this can be amplified if you have an older router, or one that is not operating effectively. Therefore, if you are performing a speed test on a laptop or computer, it is preferable to connect via a LAN cable to negate any Wi-Fi issues. It is also worth restarting your modem or router if you get a bad speed test reading, as this may fix any device-related issues that are causing lower speeds. If none of these troubleshooting tips work, it is advisable that you contact your ISP for more advice. Click here to perform a speed test now. Cybersmart and Clear Access are the best ISPs for South Africans who want low ping when gaming online. This is according to MyBroadband Insights data, which found that during the first quarter of 2025, Cybersmart and Clear Access stood out for having latencies under 10 milliseconds (ms). Latency is a main driver of online gaming performance since it measures the amount of time it takes for data to travel from your computer to a remote server, and back. Therefore, better latency results in less delay and more responsive gameplay overall. Even a fraction of a second can be the difference between a win and a loss. It is even more important than fast download speeds, which have a minimal impact on gaming performance and are more important for downloading new games or updates faster. The MyBroadband Speed Test is powered by 10Gbps servers at the vendor-neutral Teraco data centres in South Africa. While the tested latencies to the MyBroadband servers may not reflect the complete latency users will experience to all gaming servers, many games host servers in these same data centres. This means the average latency to the MyBroadband servers should be a good indicator of latency performance for most games. With this in mind, when determining the best ISPs for online gaming, MyBroadband Insights focused on the average latencies of South Africa's top ISPs. This data was collected from 793,772 speed tests conducted using the MyBroadband Speed Test app during Q1 2025. The MyBroadband Speed Test app allows users from across South Africa to test their Internet speeds and determine whether their ISP meets their expectations. The app tests Internet connections across both fixed and mobile connections and is available to download on Android and iOS devices. You can also perform a speed test through your browser here. When a user runs a test, the app determines the user's download speed, upload speed, and latency. Users can also rate their Internet quality on a five-star scale once the test is complete. MyBroadband Insights used this data to determine which ISP delivered the best latencies in Q1 2025, which is valuable to gamers. To qualify for the list, an ISP needed to have at least 800 speed tests conducted on its network during this period. The data showed that only two fibre ISPs delivered sub-10ms average latencies - Cybersmart and Clear Access. RocketNet took the third position with 10.69ms ping on average, while household names like Cool Ideas, RSAWEB, Afrihost, MWEB, Vox, and Supersonic were all in the top 20, offering average latencies below 30ms. At least two ISPs in the top 20 rankings are gaming-focused ISPs - Clear Access and UrbanX (listed as parent company FirstNet Technology). This is no accident. It's the result of carefully managed infrastructure, peering choices, partnerships with major gaming companies, and often a willingness to cater to a niche - one that's rapidly growing in South Africa. It is also important to note that many ISPs don't cover large geographic areas, or cover areas with concentrated populations. This could, in many instances, allow such ISPs to benefit from shorter internal network paths and better control over routing, with their customers reaping the benefits of better ping. The table below shows the average latency rankings of South African ISPs for Q1 2025. RankISP Latency (ping)1Cybersmart7.412Clear Access9.643RocketNet10.694Home-Connect10.975Cool Ideas11.206Mind the Speed11.347WebAfrica11.418RSAWEB12.909FirstNet Technology13.3210MWEB14.4411Level-7 Internet15.7812Metrofibre Network16.1413Afrihost16.9814Vox Telecom17.1415AccelerIT19.4216Supersonic20.5117writelink20.8418HeroTel21.5319Axxess Networks22.2320Internet Solutions27.22 The MyBroadband Speed Test app is the best way to measure the performance of your South African Internet connection. You can download the app for free on Android, Huawei, and iOS, and in mere seconds, it will measure your download and upload speeds, as well as your ping time. Many factors can affect these Internet speeds, such as your Internet package, router, cellular reception and how many active devices you have on your network. The MyBroadband Speed Test app takes all of this into account and will help you understand your real-world Internet speed - and whether it matches your Internet provider's promises. This data is then presented in a simple and user-friendly interface without any intrusive ads for an undisturbed, seamless experience. Awesome features The MyBroadband Speed Test App offers many extra features, such as the ability to rate your Internet Service Provider (ISP) after performing a speed test. Not only does this help ISPs identify when customers are receiving a sub-par service; but it also aids prospective customers in making an informed decision when choosing their next ISP. Another valuable feature is the app's ability to show users what mobile Internet technologies are available in their area. These technologies include 3G, LTE, and 5G, and this information is available for all South African mobile network operators. No matter whether you're considering switching networks, or just curious about what Internet options are available around your area, this information is easy to access and extremely valuable. The trusted speed test app The MyBroadband Speed Test app prides itself on hosting servers with 10Gbps capabilities at vendor-neutral data centres in Teraco. This means that the speed tests executed through the app are free from the bias of any specific Internet Service Provider. Instead, these tests show your true internet pathway - giving you a more realistic representation of your real-world Internet speed. Download the MyBroadband Speed Test app today: Android - Click here Huawei - Click here iOS - Click here

Select your fibre provider Select your package speed Testing your internet speeds ensures you are getting the performance your ISP has promised. The easiest way to do this is by using the MyBroadband Speed Test app. Simply open the app, click "Start Test", and the tool will automatically determine your ping, upload, and download speeds. The MyBroadband Speed Test App can be easily accessed through the links below: Using the data the app provides, you also need to understand what each of the three data points represents. Ping: This represents the period it takes for data to be transferred between a server and your device. Download: The speed at which your computer will receive content, such as when watching YouTube or downloading a file. Upload: The speed at which data and files can be moved from your computer and devices to another location through the internet - like when uploading a file to Google Drive. 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